

MEDIA RELEASE

FOR IMMEDIATE RELEASE

CIAA Staff Earn Leadership and Management Certificates

Grand Cayman, Cayman Islands (8 March 2018) The Cayman Islands Airports Authority (CIAA), which owns and operates the Owen Roberts International Airport (ORIA) and the Charles Kirkconnell International Airport (CKIA), hosted a private celebration luncheon on Friday, 23 February 2018 and presented five of their employees with Level 3 certificates in Leadership and Management after passing their course of study and assessment from the Institute of Leadership & Management (ILM).

The ILM certificate in Leadership & Management is an internationally recognised certification, providing individuals who are currently in managerial roles or who are looking to move up to the next level of management, skills needed to lead people through organisational change and similar pressures related to these roles. Topics covered in the course included organisation and delegation, communication, team leadership, innovation, performance management, problem-solving, decision-making, leadership development and managing change and relationships.

This course of study is the first milestone in a collaborative relationship, which the CIAA has recently began to develop with the Civil Service College of the Cayman Islands Government in order to make further training like this possible for its staff. Mr. Graeme Jackson from the Portfolio of the Civil Service (PoCS) served as the classroom lecturer and advisor during the course period. Mr. Jackson attended the luncheon and addressed the successful students and reiterated his beliefs that it is critical to have proactive leadership at world-class airports and was pleased that the



CIAA recognised the benefits of the ILM certification and encourages the continued support and training of the staff.

The CIAA class consisted of 11 students, including three from CKIA in Cayman Brac. As it stands, five employees have successfully completed the course within a record time of six months. The three students from CKIA were all successful. The five employees recognised were Human Resources Manager Sheron Ebanks, Airport Manager at CKIA Miguel Martin, Manager of Facilities & Projects Eimer Powery, Supervisor of Aeronautical Information Services & MET at CKIA Genista Parchman and Supervisor of Air Traffic Control at CKIA Joshua Burke. The employees were joined by CIAA CEO Albert Anderson, Chief Human Resources Officer Mario Ebanks, Chief Airport Operations Officer Designate Wayne DaCosta, Training Coordinator Martha Bush and ILM PoCS Instructor Graeme Jackson.

In Mr. Anderson's remarks he thanked Mr. Jackson for his passion, focus and especially his flexibility for being available to the employees after hours for feedback and guidance. Mr. Anderson also recognised the CIAA Human Resources department, stating, "The Department has become very proactive in the Learning and Development programmes, as well as the development and stewardship of personal development plans or "learning maps" for each CIAA employee." He also thanked the Civil Service College and other partners for this successful initiative and looks forward to the continued collaboration in up-skilling and developing the CIAA human capital assets.



PHOTO: CIAA CEO Albert Anderson (far right) congratulates the employees who completed the ILM Certification.

MEDIA CONTACT:

Lena Thorpe

Business Development and Marketing Assistant

Direct: 345.244.5870

Email: lena.thorpe@caymanairports.com